

BCAN in association with CCM

Volunteer Training

2002-2003

Who?

This training is aimed at current and potential volunteers: people who have an interest, but not necessarily any experience, in helping people with life-disrupting problems.

What?

There will be ten sessions, on the second Saturday of each month apart from December and August. The speakers will mainly be local people who want to support the training of local volunteers.

The training is intended primarily for people from Christian organisations, but (apart from the two sessions about the relevance of our faith) most of the content will be appropriate for anyone. Some of the speakers may not be Christians, and we will invite volunteers from some non-Christian organisations to share the training with us.

One aim of this training is to allow people to question and challenge the standard positions and answers, so you will be expected to think! We will supply notes for the main session, but please bring a pen and some paper for the other parts.

Cost

There will be a nominal charge of £2 per session, to cover the cost of notes, tea and coffee, and a contribution to the room hire.

Normal Timetable

9:45 Coffee and registration	11:00 Break for tea and coffee
10:00 Welcome and introduction	11:15 Group work or interactive exercise
10:05 What questions do we have?	12:15 Feedback and final summary
10:15 Main presentation	12:30 Leave (or more tea and coffee)

Some sessions will vary from this pattern! Afternoon sessions will run with a similar timetable from 1:30 to 4:00 pm. – please bring a packed lunch if you are staying.

Bookings

Please let us know by the previous Wednesday if you plan to come. If you just turn up on the day, there may not be enough training notes for everyone!

To book places or for more information, please contact the CCM office:

Crisis Centre Ministries, 12 City Road, Bristol, BS2 8TP

Telephone: (0117) 942 3088 Email: admin@crisis-centre.org.uk

Programme

Date	Topic
14 September 9:45-12:30	Introduction – working together with each other, working with other groups, policies, personal safety.
12 October 9:45-12:30	Personal effectiveness – boundaries, resources, personal skills (communication, listening), ways to grow.
9 November 9:45-12:30	Reaching out – understanding our clients, recognising drugs and their effects, what it is like to live on the street, what makes a difference short term, what sustains a difference long term.
11 January 2003 9:45-12:30	Homelessness – what it is like, why people become homeless, the family, sources of help, barriers to help, what we do to help, and what more might be done.
11 January 1:15 – 4:00	Introduction (as 14 September)
8 February 9:45-12:30	Addiction – what it is like, why people become addicted, the family, sources of help, barriers to help, what we do to help, and what more might be done.
8 March 9:45-4:30	Share your faith – communicate what you believe in a way that gets you invited back: gentle, attractive and enjoyable.
12 April 9:45-12:30	Mental health – understanding the main areas of mental illness, addiction and mental health, sources of help, barriers to help, what we do to help, avoiding unhelpful responses, what more might be done.
10 May 9:45-12:30	Faith and social action – different ways they have been linked, why the combination is essential, the place of prayer, prophecy and deliverance in helping people.
10 May 1:15 – 4:00	Introduction (as 14 September)
14 June 9:45-12:30	Work – the importance of work, what unemployment is like, why people become unemployed, the family, sources of help, barriers to help, what we do to help, and what more might be done.
12 July 9:45-12:30	Supporting people – how and why people change, helping people survive through change, counselling in its many forms, alternative approaches.

Location and Transport

All the sessions will be held at Trinity Tabernacle, Hassell Drive, just off the Lawrence Hill roundabout. It is within walking distance of Temple Meads railway station. There is a car park available, and the Health Centre car park just a few yards further away can also be used if the Trinity car park is full. A map is available from the CCM office.